JoinBash Terms of Service

Last updated: 17 November 2026. Version 2.0. Please read these Terms carefully: section 4 explains the risks of meeting people, and section 14 explains how disputes are handled.

1. Who we are and this agreement

1.1 These Terms are an agreement between you and **EAO Holdings LLC, a Wyoming limited liability company that owns and runs JoinBash** ("JoinBash", "we", "us"). They cover the JoinBash app, website and every related service (the "Service").

1.2 By creating an account or using the Service, you accept these Terms and our Privacy Policy. If you do not accept them, do not use JoinBash.

1.3 We may change these Terms. For material changes we give at least 30 days' notice in the app or by message before they take effect. If you keep using JoinBash after that, the new Terms apply. If you do not agree, you can delete your account at any time.

2. What JoinBash is, and what it is not

2.1 JoinBash helps people find others to share a plan with: a dinner, a club table, a day trip, a holiday. A **Host** posts a plan. Other users (**Guests**) ask to join. The Host decides who joins.

2.2 JoinBash is a platform only. **We do not:**

- organise, run, attend or supervise any plan, venue or meetup;
- employ, vet or control Hosts or Guests, who act for themselves;
- carry out criminal record, identity or background checks on users, except where a feature says so (for example, payout checks for Host Rewards);
- confirm that profiles, photos, plan details, prices or reviews are true;
- guarantee that any plan happens, or that it is safe, legal or as described;
- provide insurance for any plan or meetup.

2.3 Verification badges, ratings and reviews are signals, not guarantees. A verified phone number only shows that someone controls that phone number.

2.4 Listing a plan or idea on JoinBash is not an endorsement of it, its Host or its venue.

3. Your account

3.1 You must be **at least 18** and legally able to enter this agreement. Some plans (for example, at venues serving alcohol) may need a higher age where local law says so.

3.2 You sign in with a phone number that you own and can receive codes on. You must use your real name and only photos of yourself, keep your details accurate, and keep your phone and account secure.

3.3 One person, one account. Do not create accounts for someone else, share your account, or create new accounts after we have suspended you.

3.4 You are responsible for everything done through your account.

4. Meeting people in real life

4.1 **JoinBash connects you with people you do not know.** Meeting strangers carries real risks, including theft, fraud, harassment, assault and other crimes. You decide whether to host, join, meet or travel with anyone, and you do so **at your own risk**.

4.2 **We are not responsible for what other users do.** Hosts and Guests are not our employees or agents. To the fullest extent the law allows, JoinBash is not liable for any act or omission of another user, including any crime, injury, loss or damage that happens before, during or after a meetup, whether online or in person.

4.3 **Your safety choices.** We strongly recommend that you:

1. meet for the first time in a busy public place, not at a private home;
2. tell a friend where you are going and who with, and share your location with them;
3. arrange your own transport there and back;
4. never send money, card details or codes to someone you have not met, and never pay a deposit outside a method you trust;
5. keep an eye on your drink and belongings, and stay in control of how much you drink;
6. leave if anything feels wrong;
7. report anyone who makes you uncomfortable, using Report in the app.

4.4 **Emergencies.** JoinBash is not an emergency service and does not monitor plans live. If you are in danger, contact the local police or emergency number first (for example 10111 or 112 in South Africa, 112 in Nigeria, 911 in the United States).

4.5 **Crimes and the police.** If a crime is reported to us, we may suspend the accounts involved. We may also keep and share account data, messages and plan details with police or other authorities, as our Privacy Policy and the law allow. We may do this without telling the user involved where the law permits.

4.6 **Personal property.** You are responsible for your belongings, money and travel documents. JoinBash is not liable for lost, stolen or damaged property.

5. Hosting a plan

5.1 A Host is fully responsible for their plan. That includes the details they post, the venue, bookings, deposits, any permits or licences, and how the plan is run on the day.

5.2 Hosts must:

- describe the plan honestly, including the date, place, total cost and each person's share;
- tell Guests promptly about any change or cancellation;
- not charge Guests more than the share shown, or add hidden costs;
- follow the law, the venue's rules and any age limits;
- not choose or refuse Guests in a way that breaks anti-discrimination law.

5.3 Hosts must not use plans for commercial events, ticket resale or promotion unless JoinBash allows that feature, for example Host Rewards (section 9).

6. Joining a plan

6.1 Asking to join is a request. The Host can accept or decline it, and can remove a Guest before the plan.

6.2 Guests must turn up as agreed or cancel in good time, pay the share they agreed to, behave respectfully, and follow the Host's and venue's reasonable rules.

6.3 Bringing a friend: if you invite someone into a plan, you are responsible for telling them about these Terms. They must have their own account to join.

7. Money between users

7.1 **JoinBash does not hold, collect or pay out money for plans.** Cost-split and "who owes whom" tools only keep a record. Payments between users happen outside JoinBash, by whatever method they agree.

7.2 Any arrangement about money is between the users involved. That includes deposits, refunds, unpaid shares and a Host who cancels after collecting money. JoinBash is not a party to it and is not liable for it. We may suspend users who do not pay or who take money and disappear.

7.3 JoinBash is not a bank, escrow service or money transmitter. If we add paid features or in-app payments later, separate terms will apply to them.

8. Ideas, trips and other companies' services

8.1 JoinBash shows ideas (places, events, things to do) and travel options such as flights. This information comes from other sources and may be out of date or wrong. Check it before you rely on it.

8.2 Some links take you to other companies' sites to book. **We may earn a commission** if you book through them, at no extra cost to you. Your booking is with that company, under its terms. JoinBash is not responsible for its prices, service, cancellations or refunds.

8.3 The app also uses other providers, for example for maps, sign-in codes, messages and app stores. We are not responsible for their services.

9. Host Rewards, invites and promotions

9.1 **Host Rewards** is an optional programme that pays approved Hosts for qualifying plans and new guests. It needs an application and our approval. Each programme's rates, rules, caps, country and end date are shown in the app, and those rules form part of these Terms.

9.2 Rewards are earned only for real plans and real new people. We may review, hold, refuse or claw back rewards for plans or accounts that look fake, duplicated or arranged to game the programme. We may also remove a Host from the programme. Our decision on qualifying is final, subject to local law.

9.3 To be paid, you may need to give payout and identity details. You are responsible for any tax on what you earn. Rewards do not make you our employee, agent or partner.

9.4 We may change, pause or end any reward, invite or promotion at any time. Rewards already earned under the old rules are still honoured.

10. Content, chat, reports and moderation

10.1 You own what you post: profile, photos, plans, messages and reviews. You give JoinBash a worldwide, non-exclusive, royalty-free licence to host, show, adapt and share it to run and promote the Service. The licence ends when you delete the content, except where we need to keep it for safety, legal or record reasons.

10.2 You must have the right to post what you post, including photos of other people.

10.3 You can **report** or **block** any user, plan or message. We review reports and may remove content, cancel plans, or warn, suspend or ban accounts. We do this at our discretion, with or without notice where safety requires it.

10.4 To keep users safe, we may use automated tools and human review to check plans, profiles and messages for scams, abuse and illegal content. We are not obliged to monitor everything, and we do not promise to catch every problem.

10.5 Messages from "JoinBash Support" in the app come from our team. We will never ask for your sign-in code or card PIN.

11. Things you must not do

You must not use JoinBash to:

- harass, threaten, stalk, assault, rob or harm anyone;
- scam people, take money for plans that do not exist, or collect money and not show up;
- arrange or advertise sex work, escort services or any sexual service;
- sell or supply drugs, weapons or other illegal goods;
- post hate speech, nudity, or violent or misleading content;
- pretend to be someone else, or use fake photos or numbers;
- invite or involve anyone under 18;
- spam, advertise without permission, or collect other users' data;
- create fake accounts or plans, or game Host Rewards or invites;
- hack, scrape, overload or reverse engineer the Service, or get around a ban.

Breaking these rules can lead to removal from JoinBash and reporting to the police.

12. Disclaimers, limits of liability and indemnity

12.1 **As is.** The Service is provided "as is" and "as available". To the fullest extent the law allows, we give no warranties about it: not that it will be available or error-free, and not that any user, plan, idea or third-party service is accurate, safe or suitable.

12.2 **What we are not liable for.** To the fullest extent the law allows, EAO Holdings LLC and its owners, officers, employees and agents are not liable for:

- the conduct of any user, online or offline, including crimes, injury, death, harassment, theft or fraud;
- any plan, meetup, venue, trip or booking;
- money arrangements between users;
- loss of or damage to property;
- indirect, incidental, special, consequential or punitive losses, or lost profits, data or opportunities;
- downtime, lost messages or data, or third-party services.

12.3 **Cap.** Where we are found liable despite the above, our total liability to you is limited to the greater of (a) the amount you paid JoinBash in the 12 months before the claim, or (b) US$100.

12.4 **What we do not exclude.** Nothing in these Terms limits liability for our own gross negligence, fraud or wilful misconduct, or any liability that cannot be limited by law. That includes rights you have under consumer law where you live (see section 14).

12.5 **Indemnity.** You agree to cover EAO Holdings LLC for claims, losses and reasonable legal costs caused by your breach of these Terms, your breach of the law, your content, or your conduct towards other users, including at meetups.

13. Ending your account

13.1 You can delete your account at any time in Settings. Your plans, chats and messages may stay visible to other members of those plans, shown as a deleted user.

13.2 We may suspend or close your account, or remove your plans, if you break these Terms, pose a risk to others, are reported for credible safety concerns, or if the law requires it. Where it is safe and lawful, we will tell you why.

13.3 Sections 4, 7, 10.1, 12, 14 and 15 continue after your account ends. Rewards already earned and approved remain payable unless they were obtained by breaking these Terms.

14. Disputes, governing law and your local rights

14.1 **Talk to us first.** Before starting any claim, contact us at the address in section 15 and give us 30 days to try to resolve it.

14.2 **Governing law.** These Terms are governed by the laws of the State of Wyoming, United States, without regard to conflict-of-law rules.

14.3 **United States users: arbitration.** If you live in the United States, any dispute that is not resolved informally will be settled by binding individual arbitration under the American Arbitration Association's Consumer Arbitration Rules, not in court. You and JoinBash both waive any right to a jury trial or class action. Small-claims court remains available. You can opt out of arbitration by writing to us within 30 days of creating your account.

14.4 **Users outside the United States.** If you live outside the United States, you keep the protection of any mandatory consumer law of your country. That includes, for example, the South African Consumer Protection Act and the Nigerian Federal Competition and Consumer Protection Act. You may bring a claim in the courts of your country where that law gives you that right. Where these Terms conflict with such a law, that law applies to the extent of the conflict.

15. General and contact

15.1 These Terms, the Privacy Policy and any feature rules shown in the app (such as Host Rewards rules) are the whole agreement between you and JoinBash.

15.2 If any part of these Terms is unenforceable, the rest still applies. If we do not enforce a right, we have not waived it. You may not transfer these Terms. We may transfer them to an affiliate or a buyer of the Service.

15.3 We are not responsible for delays or failures caused by events outside our reasonable control.

15.4 **App stores.** Apple and Google are not parties to these Terms and are not responsible for JoinBash, but they may enforce these Terms as third-party beneficiaries regarding your use of their stores.

15.5 **Contact.** EAO Holdings LLC, 30 N Gould St, Ste R, Sheridan, WY 82801, USA. Email: hello@joinbash.com. In the app: message JoinBash Support.

EAO Holdings LLC, a Wyoming limited liability company.